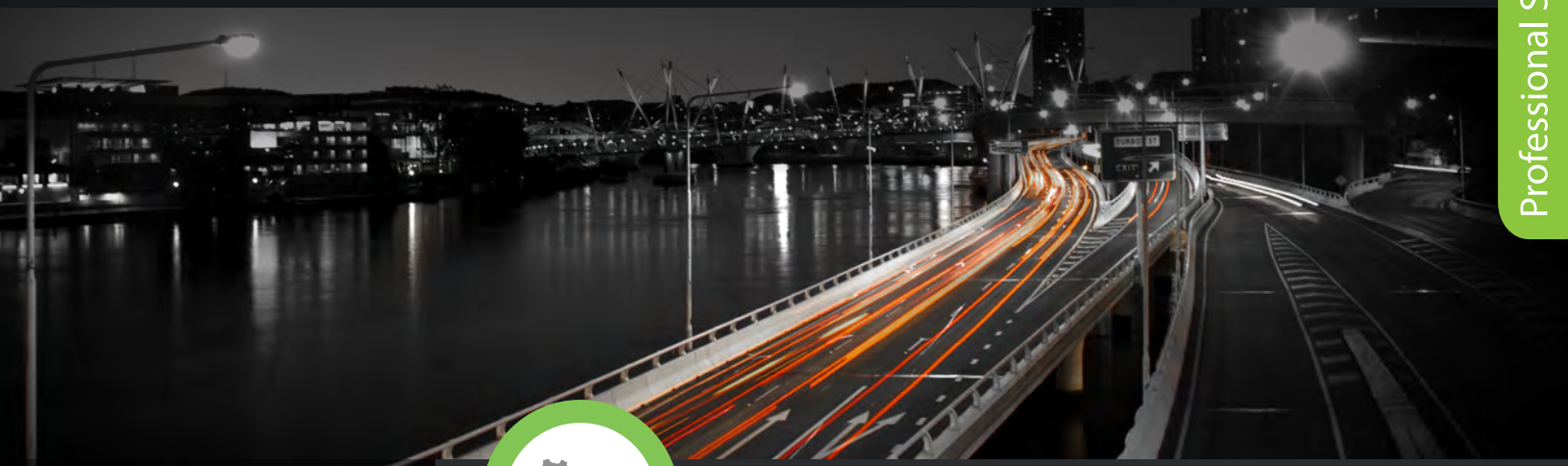
GSX
www.gsx.com

Professional Services



GSX Fast Track Optimization

Customized implementation for maximum ROI

Leverage GSX Solutions' proven expertise to keep your business communications flowing.

GSX Monitor & Analyzer: the solution you need to make your **Messaging and Collaboration** applications over perform.

GSX Monitor & Analyzer allows you to monitor, alert and receive valuable statistics on the **Quality of Service** (QoS) and performance of components that really matter in your infrastructure. **Fully agentless**, GSX acts as a **Robot User**, sitting on a virtual machine or any laptop to automatically discover, display, **troubleshoot** and **report** on the health of your collaborative environment.

Continuously test your Messaging and Collaboration applications from an end-user perspective to detect any daunting performance issue, overload or availability failure. Quality of Service (QoS) is what GSX Solutions believes in main focus.
Work hand in hand with our GSX experts and receive best practices related to our solutions. Find out how to achieve quantifiable return on investment when implementing a monitoring solution.
You need technical expertise during you monitoring project development phase: Get direct access to GSX Solutions' experts to customize and secure your deployments.

Our technical advisors help you:

- Choose the right approach regarding feature implementations.
- Optimize and provide detailed insights on how to match your technical and functional needs.

What keeps you up at night!

- Gather specific data for auditing the QoS of the Messaging and Collaboration environment
- Agile troubleshooting towards issues that impact your business lines
- Single tool to monitor all business applications
- Define baselines on specific data like performance, uptime, SLAs and KPIs
- Make your product fully operational and designed for your own needs

Download a free trial at www.gsx.com

© GSX Solutions

Kickoff *Define needs* → **Installation** *Make it work* → **Configuration** *Design your setup* → **Implementation** *Capture the value*

Kickoff
Define needs

Benefits
Define expectations and requirements to install and configure the tool properly.

- How is the monitoring currently achieved?
- How to integrate the tool with other systems already in place?

Deliverables
- 1 hour discussion led by GSX experts
- Needs and internal process definition

Installation
Make it work

Benefits
Fully install GSX Monitor & Analyzer to manage your entire messaging and collaboration environment.

- Review the list of prerequisites
- Make sure all prerequisites are performed correctly

Deliverables
- List of installation and configuration steps
- Architecture diagram of the installation and setup of GSX products

Configuration
Design your setup

Benefits
Make GSX Monitor & Analyzer fully operational and setup to monitor and report on your collaboration platforms.

- Automatic discovery of the infrastructure
- Configuration of servers and services
- Configuration of end-users scenarios to be monitored

Deliverables
- List of configuration steps

Implementation
Capture the value

Benefits
Ensure optimal configuration to make GSX Monitor & Analyzer your own solution.

- Collect and measure current configuration and alerting
- Define alerting thresholds in line with your internal policies
- Customize your monitoring dashboard
- Build your own reports
- Configuration backup: evaluation of security and storage

Deliverables
- Recap of thresholds and parameters adjusted during the fine-tuning phase
- List of created profiles / user accounts and targeted audiences

Download a free trial at www.gsx.com

© GSX Solutions